

Michael Harris

To: nickware@doctors.org.uk
Subject: RE: Feedback

Feedback for the day at Lackam 23rd March 2005

Most who commented liked the venue
Food was also mentioned as worth it
A couple of first termers mentioned that another room would have been better, one or two disliked travelling

First termers:

Overall very positive. Ave score 5.4! Range 4-6

Good things:
Everyone seemed to find it beneficial to look at tapes (especially their own with the group).
People learnt about cues
Some technical points 'need to buy a microphone'
'Realised where I can improve'
Learning different models, and how to incorporate them.

Very few negative things most left it blank:
A couple of comments about how discussion about why videos are done could be curtailed as watching them was the most useful thing.
Also difficult to hear when 2 groups were working in the same room.

Points for future:
Coping with weaknesses
How to amend mannerisms
More consultation theory!
More on the rest of THE EXAM
Coping with conflict (you just wait till next time)!

2nd Termers:

Morning session (conflict)
Well received, Average score 4.4 (range 4-5)
It was relevant.
Everyone agreed that the actors provided an excellent perspective
It was good to practice
A surprisingly large number enjoyed the role plays (see below)
Only negative (from very few, most did not comment) was role play! (see above)

Afternoon (negotiation), Average score 4.4 (range 4-5)
This was thought to be useful (both for next job, general career and purchasing a car)
People commented on benefits of having a model to use
'Remaining cool'
Only negative was about 'playing games'

This should sum it all up

Nick