

Michael Harris

To: SwindonBathDRC@yahoo.com
Subject: RE: [SwindonBathDRC] summary of oral practice

From: vicki Collinson
Sent: 18 June 2004 18:04
Subject: [SwindonBathDRC] summary of oral practice

Hello everyone,

Happy oral revision- here is the summary of Bill's group session.

- 1) Looks at DECISION MAKING. Recognise problem and integrate potential dilemmas. Give variety of options. Make decision and justify why. Reflect on situation.
- 2) Use institutional DISCOURSE. Depersonalise. use 3rd person "Doctors might/could/would" instead of "I". makes it easier to give options, as you may not agree with all options.
- 3) Have logical approach. Weigh up pros/cons of options. Can use Dr/Pt/Practice construct if helps.

Topics covered -

* ETHICS-Importance of AUTONOMY & CONFIDENTIALITY. How decide Capacity?
Issues of capacity and rights of nursing home residents. Non-Maleficence and Beneficence, Justice and Utilitarianism.

Issues arising from patient's wanting 2nd opinions-their rights, versus clinical autonomy and a finite budget. Private referral v NHS.

* COMMUNICATION - "Define patient centredness?" -always good? Use of VERBAL/NON-VERBAL and using CONSULTATION MODELS to help tease out cues and aid consultation.

Need to know main models and how to apply them.

BREAKING BAD NEWS- differences consulting with child v adult. "What is spiritualism/spiritual health?" "Why important?" "Impact on consultation?"

*SELF-AWARENESS- Ethics/problems of treating friends-awareness of boundaries/conflict but also advantages.

*WORKING WITH COLLEAGUES- How deal with own concerns about person, or patient complaint? Implications of inter-colleague conflict. (The Pornography question!)

Autonomy of other person, you, and duty to protect patients. Implication on Practice. How deal with alternative practitioners? Why do patients use complimentary therapies? what impact on your consultation?

Have a nice weekend!!

Vicki XXXX